

**Specific prices for on-site, service and online/telephone works of
DIVE Turbinen GmbH & Co. KG (prices excl. taxes) – status 01/2026**

1. Hourly rates

Engineer

Working time	138,00 €
Travelling, waiting, preparation and follow-up time	109,00 €

Technician

Working time	109,00 €
Travelling, waiting, preparation and follow-up time	88,00 €

Online-/telephone support

Working time	109,00 €
(Minimum invoicing unit 15 min.)	

The hourly rates apply to installation, commissioning, service, supervision, repair, training, online and telephone support and similar works which are invoiced according to expenditure of effort. For each on-site assignment, a work report is generated and submitted to the customer for signature.

For remote maintenance works or online-/telephone support, the customer receives a service report with the invoice.

2. Surcharge

Under certain conditions the following surcharges will be added to the hourly rates specified under 1.:

- Overtime (from the 9th hour of work per day)	25%
- Saturday work	50%
- Sundays and public holidays	100%
- Immediate on-site assignments (within 24 hours after receipt of order)	100%

3. Release costs

For every day of working, travelling or waiting including Sundays and public holidays:

Release per day (from 24 hours absence)	85,00 €
Release (less than 24 hours absence)	44,00 €
Accommodation per night and person	110,00 €

Or according to actual expenditure and receipt plus 16% administrative surcharge.

If the actual costs for accommodation and meals exceed the aforementioned rates, the additional costs shall be borne by the customer and will be charged accordingly plus 16% administrative surcharge.

If the customer provides accommodation and meals, with the consent of DIVE Turbinen, the amount for accomodation does not apply.

4. Traveling costs

Car per kilometer	1,40 €
Van per kilometer	1,60 €
Truck per kilometer	2,10 €
Public Transport (Train/Plane)	according to actual expenditure and receipt plus 10% administrative surcharge

5. Interruption of work

If an interruption of the installation or service works is necessary for customer related reasons, the customer shall bear the costs incurred.

6. Costs of material

Any material costs incurred will be charged according to expenditure of effort plus 16% administrative surcharge.

Obligations to cooperate for the customer

The customer is obliged, to carry out the safety on site. He is liable for injury of people or damage to property, resulting from not fulfilling these obligations.

The customer has to bear the total costs and the risk for:

- Drainage of the affected plant components
- Supporting workers on site
- Excavation, foundation, construction and scaffolding
- Crane and lifting

Assignment

By contacting our service department regarding online- or telephone support the customer accepts the conditions contained in this price list. For on-site works of service or installation outside of the contractual warranty period a written order of the customer is required.

Invoicing

The invoicing of installation or service works, online- and telephone support will be carried out weekly, monthly or after the completion of the respective measures. Invoices are due for payment immediately upon receipt, without deductions.